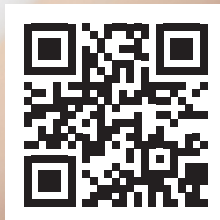




# Good news... we're going digital!

- Live chat available Monday-Friday 8AM-8PM on the payment portal: [www.personapay.com/rubyval](http://www.personapay.com/rubyval)
- Agents are available to answer any questions Monday-Friday 8AM-8PM at 406-285-8248



## Our patient billing is going digital to:

Increase convenience  
for you

Reduce  
paper waste

Provide personalized  
email and text messages

### So you can:

- Complete payments in **just a few clicks**, with no usernames and passwords to remember.
- See **past** statements and payments.
- Set your delivery **preferences**.

### What to expect:

- We are now delivering communications via **email, text or mail**.
- You will always be able to control** how you are receiving these and can change your preferences at any time.

### Why we're doing this:

- To make the **payment process easier** for you.
- With digital communications, it is **easier and faster to view and pay** any statement.
- To help the environment—we want to **minimize paper waste** sent to patients that would prefer digital communications.
- To give you a **more individualized experience**. We know that no two patients are the same, so you should be communicated with in the ways that work best for you.